

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, August 25, 2025 10:10:00 AM

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Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Friday, August 22, 2025 12:41 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

Case #2025-00257

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**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Friday, August 22, 2025 12:36 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Friday, August 22, 2025 at 12:36 PM

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Name: Monica Barker

Address: [REDACTED]

City: Bulan

State: KY

Zip Code: 41722

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: They are robbing the people of Eastern Ky with these bills. Everytime they ask for a rate increase they are given it without hesitation. I've lived

here my whole life (14 years in my current house) and in the summer the highest bill I had even gotten was around \$150 (about \$60 in the winter) I have done nothing different over the years and just use window air conditioners and a gas washer, water heater and stove, yet my bill last month was \$400 and this month \$388!! I about died. That is half my paycheck and no I'm not applying for assistance in paying these crooks! They need to lower their rates to an affordable amount. My sister had a bill for \$1200 for one month. I would've stroked. People here have pleaded for years to the state commissioners to stop the abuse of Kentucky Power in Eastern Ky. There was \$80 of just surcharges and fees. Fuel adj. Fee, DSM adj. Fee, purchased power adj. Fee, securitized surcharge rider fee, and environmental adj. Fee. One section of my bill says check out the rate and "Kentucky Tariffs" oh please, they are now using tariffs as an excuse as if our electric comes from outside the USA. Lord help us

Have you contacted the utility about the problem: Yes

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